DEC 1 6 2019

December 12, 2019

PUBLIC SERVICE COMMISSION

KENTUCKY PUBLIC SERVICE COMMISSON

P. O. Box 615

211 Sower Boulevard

Frankfort, KY 40602-0615

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OFFICE OF ATTORNEY GENERAL

700 Capitol Avenue

Frankfort, KY 40602-0615

In Re: CASE NO. 2019-00389

An Environmental Plan and Recovery of additional costs through amendment of companies' tariff E.S. has been filed with your office by (AEP) Kentucky Power Company.

On behalf of myself and all other customers of said company, we are urgently requesting that your office intervene and stop this rate hike before it happens.

<u>In-state customers should not pay for projects outside the State of Kentucky</u>. We are already being forced to pay for the unwise decision to shut down the Ashland power plant.

While utility companies are constantly requesting rate hikes for their recovery and benefit, the customers in eastern Kentucky suffer greatly from the ongoing huge drop in our economy. People are trying to survive on fixed incomes that are grossly insufficient.

Please make this a priority. Consider helping our residents and effectively stop (DO NOT APPROVE) this amendment.

(continued)

On a related matter, there are many elderly people in our area that would greatly benefit if utility companies offered <u>senior citizen discounts</u>. In fact, it should be required.

There are numerous assistance programs available but mostly for those that (for whatever reason) do not or will not work. Many of the elderly living on a fixed income do not qualify for assistance. They are barely surviving and have to choose between either buying medicine or buying groceries. They do not qualify for assistance. The majority of them are proud, law abiding citizens, but during their working years did not earn enough or ever visualize how much the cost of living would change as they aged. Inflation is devastation to the poor.

I am one person in that category. I worked nearly forty years in a government public job (most of that in poor health and as a single mother) and paid my dues to society. Not once did I think that my retirement income would be less than enough to sustain me in my retirement years. I retired at the age of sixty and my health prevented me from seeking further employment.

Please seriously consider promoting this worthy cause. Senior citizen discounts from all utility companies would help alleviate a portion of our cost of living expenses.

Your attention to this matter would be greatly appreciated.

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Thank you for your service!

Virginia L. Everage

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